



# WARRANTY INFORMATION

## 4 YEAR TOOL / 2 YEAR BATTERY LIMITED WARRANTY:

GREENWORKS® hereby warrants this product, to the original purchaser with proof of purchase, for a period of four (4) years tool and (2) years battery against defects in materials, parts or workmanship. GREENWORKS®, at its own discretion will repair or replace any and all parts found to be defective, through normal use, free of charge to the customer. This warranty is valid only for units which have been used for personal use that have not been hired or rented for industrial/commercial use, and that have been maintained in accordance with the instructions in the owners' manual supplied with the product from new.

**\*\*WARRANTY IS NOT TRANSFERABLE AND ONLY AVAILABLE TO THE ORIGINAL PURCHASER**



### 4 Year Limited Power Train Warranty Coverage:

- Motor
- PCB Boards
- Gear Box
- 4 years from the date of purchase (non transferable)



### 2 Year Limited Battery Warranty Coverage:

- Greenworks 48/24 Dual Volt Battery Packs (BAM704, BAM706)
- 2 years from the date of purchase (non transferable)



### 60 Days Limited Wearable Parts Warranty Coverage:

- Bars
- Guards
- Chains
- Bump Feed Heads
- Tines
- 60 days from date of purchase (non transferable)

## ITEMS NOT COVERED BY WARRANTY:

1. Any part that has become inoperative due to misuse, commercial use, abuse, neglect, accident, improper maintenance, or alteration; or
2. The unit, if it has not been operated and/or maintained in accordance with the owner's manual.
3. Normal wear, except as noted below.
4. Routine maintenance items such as lubricating or sharpening.
5. Normal deterioration of the exterior finish due to use or exposure.

**Please contact your distributor for Warranty, Technical or Parts & Service assistance.**

## TRANSPORTATION CHARGES:

Transportation charges for the movement of any power equipment unit or attachment are the responsibility of the purchaser. It is the purchaser's responsibility to pay transportation charges for any part submitted for replacement under this warranty, unless such return is requested in writing by GREENWORKS®.